

Delivery information for customers

Q. How big are our lorries?A. No larger than a dustbin lorry.



Please note: our drivers deliver <u>to kerbside</u> from a hard road in 3.5 to 15-tonne vehicles. We expect our customers to be present to receive the delivery and arrange labour to assist with the unloading



Mercedes 15T LJ/LN

GF 63 CLJ & GF 63 CLN (Tracked) 7 tonne carry capacity in 14 pallet spaces

or 22 Danish CC trolleys — with tail lift **Size:**

Height 12ft 8in - 3.99m Width 8ft 6in - 2.60m Length 35ft 6in - 10.7m



Mercedes 10T LV GN 15 DLV (Tracked)



4.2 tonne carry capacity in 10 pallet spaces or 16 Danish CC trolleys — with tail lift **Size:** Height 12ft 7in - 3.85m

 Width
 8ft 6in
 2.60m

 Length
 27ft 6in
 8.50m



Mercedes 3.5T KS12 KME (Tracked) Luton box van with tail lift



Tracked vehicles: these vehicles are satellite tracked which we monitor in real time and advise you of location and arrival times if the ETAs are compromised by traffic or other events

Please note large items will be too big for the driver alone to unload or manoeuvre, Health & Safety manual handling guidelines apply. Please see details below explaining the size/weights of larger items. If requested to drive off the hard road or deliver beyond the kerbside we require indemnity against any damage etc. that may occur and the driver will require a signature to authorise this before unloading.